



Solutions for Field Service  
and Enterprise Asset  
Management plus mobile  
and online form builders

# CASE STUDY

**DATOMIC  
SERVICES  
IMPROVES JOB  
PLANNING AND  
ASSET  
VISIBILITY WITH  
PRO-FORMS®**



## CUSTOMER

Datomic  
Services

## SECTOR




## SOLUTION

pro-Forms® WORK  
MANAGER and  
ENTERPRISE ASSET  
MANAGER

## THE CHALLENGE

As Datomic Services continued to grow, planning and recording work activity using traditional methods was becoming increasingly difficult. The team needed a more structured way to organise job information, capture work records and ensure important data was available when required.

Without a central system in place, information could become fragmented, making it harder to maintain clear records and visibility across ongoing work.

A photograph of industrial machinery, possibly a pump or motor, with various pipes and hoses connected to it. The scene is outdoors on a concrete surface.

## THE SOLUTION

Datomic Services initially implemented pro-Forms® WORK MANAGER to introduce a structured digital system for planning and recording work activity. Using WORK MANAGER, the team was able to:

- Plan and manage jobs more effectively
- Capture work activity using structured digital forms
- Maintain consistent records of completed work
- Access job information quickly when required

As the system became embedded in their workflow, Datomic Services then extended the platform by adding ENTERPRISE ASSET MANAGER, enabling asset records and service history to be linked directly to the work carried out.

This created a more complete operational picture, combining job management with asset visibility in one integrated system.

## THE RESULT

**With pro-Forms® WORK MANAGER and ENTERPRISE ASSET MANAGER in place,** Datomic Services now benefits from clearer job planning and improved asset visibility.

Work activity is recorded consistently, asset histories are easier to track and important operational information is organised within a single system that is accessible when needed.

## CUSTOMER COMMENT

“ pro-Forms® has given us a much clearer way of keeping track of our assets and the work carried out on them.

Everything is in one place, and it makes it much easier to record and find the information we need. ”

— **JOHN PARDOE,**  
**DATOMIC SERVICES**